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Incident #	Type	Description	Version	Module
55135	SW	**AR Statements Skipping Folios** If a folio in A/R is settled the folio is closed automatically. Should the folio then be re-opened, to reverse a charge or the payment, the date used to determine whether or not to include the folio on a statement will be the date of the re-opening.	5.1.103	AR
55139	SW	**AR Statements – Not Including Adjustments** An option has been added to have AR statements to include adjustments and reversals that were made after the billing date.	5.1.103	AR
56396	SW	**AR Gift Card Report** An option was added a screen selection to include zero balance cards and report totals.	5.1.107	AR
53869	SW	**Quick Book Defaulting Guest Name** A change has been made to have the Service Booking Entry screen to carry over the participant name.	5.1.101	CM
54396	SW	**Turned Away Spa Booking Emails** A change has been made to have service group emails to be processed for confirmed services only.	5.1.101	CM
53789	SW	**Copy Service Rates by Guest Type** A change has been made to the Copy Service Rates screen to have rates remain changed once saved.	5.1.101	CM
55169	SW	**Spa Client Code in Billing** A change has been made in the spa booking when attaching the A/R client code, have Maestro recognize the correct ledger	5.1.103	CM
55220	SW	**Update Date and Time in Activity Log** A change has been made to have the Service Booking Activity Log to use the current date and time to create an activity log record	5.1.103	CM
57416	SW	**Member Status Not Using Setup Configuration** The client status field (active/inactive/new) was modified to use a table with multiple values, each value representing one of active/inactive/new, allowing more than just the 3 client status values, but with a derived meaning.	5.1.107	CM
53616	SW	**Pro Forma General Charges** Changed the Service Code and Taxes Entries from S&C on the Pro-Forma Consolidate invoice to display the posting code description, rather than simply "Taxes" or "Service Charge". Grouped all items for the same posting code at the same level together, preventing multiple lines with different amounts but the same description showing in a section	5.1.107	CM
56533	SW	**Member Card Entry Update** Updates have been made to the Member Card Entry program to ensure full functionality.	5.1.107	CM
59638	SW	**Same Service Group Bookings List Display Filter** A filter status was added to the Same Service Group Booking List	5.1.112	CM
59718	SW	**Add marker.txt Document** A marker text document was created for the Spa Management and Retail Point of Sales Modules	5.1.112	CM/PS
51205	EN	**Add GEM Survey to Res History** Survey results will be displayed on the Reservations History by Client Screen, Client Lookup screens, and Guest Reservation screen.	5.1.101	FD

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55393	EN	**Givex Card as Maestro Guest ID Card** A change has been made to allow Givex cards to be used as guest ID cards	5.1.103	FD
53881	EN	**CSV Output – Posting Audit Report** An export option has been added to the Posting Audit Report. The Posting Audit Report will now be able to be exported to a CSV file, as well as having the CSV file produced during the night audit run, and emailed if an email address is supplied in the setup	5.1.109	FD
57314	EN	**Blind Sharing and ResWave** Created Maestro Black Boxes to allow Blind sharing through the Reswave interface. This will return availability, and select the first available sharer group to join once a room has been selected, returning that sharer code to the ResWave calling program.	5.1.111	FD
55942	INT	**Delphi Interface Rates** A change has been made to the Delphi interface to always create rates for Delphi reservations.	5.1.106	FD
57173	INT	**Reswave Blind Sharing Flag and Messages** Added the ability to have ResWave allow group members to indicate that they plan to share their room with another group member, specifying their blind sharing attributes and have Maestro create a sharer reservation. The prompt for blind sharing attributes will be automatic based on the guest indicating they are a group member who wants to share.	5.1.107	FD
52817	INT	**Keycard Interface Delays** Changes were made to the keycard interface to avoid delays within Maestro after issuing key cards.	5.1.109	FD
58480	INT	**ResEze Interface – Traces by Property** A change has been made to have the ResEze tracing files separated by property	5.1.110	FD
53863	SW	**Group Pick Up Discrepancies** A change has been made to maintain group block integrity when cancelling guest reservations that are staying longer than the group.	5.1.101	FD
53864	SW	**Guest History Room Nights** A change has been made to guest history to have the guest history update not be inoperative by invalid data which does not belong to the reservation being processed.	5.1.101	FD
53840	SW	**Sharer Rates Not Splitting Evenly** A change has been made to ensure that multiple sharers split their rates evenly.	5.1.101	FD
53980	SW	**ResWave Group Rooming List Edits** A change has been made to have ResWave to create a log for the group rooming list reservations which booked by hotel rather than ResWave	5.1.101	FD
53938	SW	**Room Number Space Chart Character Display** A change has been made to have the character for guaranteed reservations to display correctly on the room number space chart.	5.1.101	FD
54551	SW	**Double Tax on Proforma Invoice** When building the consolidated invoice for a group that is partially billed and using charge routing, a change has been made to not calculate taxes for outstanding breakdown pieces that have already been billed.	5.1.101	FD
54750	SW	**ResWave Other Charges Start Date** A change has been made to ResWave to check the date properly for other charges which are available in the future.	5.1.101	FD

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54614	SW	**Transportation Report** A change has been made to the Transportation report to display all 7 characters of the Gate fields, instead of 4 characters.	5.1.101	FD
55260	SW	**Current Status and Sharer House Use Rooms** A change has been made to have the Current Status screen calculate house use rooms correctly when there are sharer reservations.	5.1.103	FD
55056	SW	**Call Production Report** A change has been made to have the Call Production Report to run properly when running at a hotel where the multi-property facility is turned off.	5.1.103	FD
55638	SW	**Guest Count and Services Report Changed** A change has been made to the Guest Count and Services Report to not have rooms that were used in the past printed on the report.	5.1.103	FD
53417	SW	**Extra Persons on Guests Assigned for Room** A change has been made to the guests assigned for room on the assignment chart to allow proper exit, regardless of number of persons (zero or greater). However, all entries created will be shown (even if value of persons is zero).	5.1.107	FD
55349	SW	**GRC Dummy Reservations** GRC was changed so it no longer makes blank reservations after exiting the Sales and Catering GRC.	5.1.107	FD
55510	SW	**Front Desk Dashboard Text Edit** A fix has been made to the make the buttons on the front desk dashboard non-changeable.	5.1.107	FD
57111	SW	**Currency Exchange Rate** A change has been made to have the foreign currency and taxes to use the same exchange rates from the same timeframe. This will prevent discrepancies if the exchange rate was changed during the day.	5.1.107	FD
53066	SW	**Expiring Gift Cad Report** An option to include zero balance cards has been added. The points column that is no longer used is removed, and minor formatting to the report was made.	5.1.107	FD
56258	SW	**Reswave Room Type Availability Checking** A change has been made to ResWave to check availability faster.	5.1.107	FD
57020	SW	**Daily Package Breakdown and Sharers** A change has been made to have the breakdown use the correct number of people when option to consolidate sharers is set and breakdown is per room.	5.1.107	FD
57026	SW	**Offmarket Room Release Time** A change has been made for offmarket rooms to release correctly when a release time has been configured.	5.1.107	FD
56948	SW	**Getting Invalid Rate Type Message from ResWave** A message will display of Invalid Rate Type when the desired room type is not available.	5.1.107	FD
53915	SW	**Remove Room & Tax Posted from Report Menu** A fix has been made to the room and tax posted report to display reservations with room and tax posted.	5.1.107	FD
56847	SW	**Multi-Property Loyalty Rate Inconsistent** A change to the rates inclusion/exclusion feature to pick the correct records in a multi-property configuration for points assignment.	5.1.107	FD

53882	SW	**Room Attributes Lookup** The attributes for a room can now be viewed from the following locations: Room Number Space Chart, Room Number Tape Chart, Space Chart by Room Number, 2 Week Room Number Tape Chart, Guest Reservations, Assignment Chart.	5.1.107	FD
53931	SW	**ZPAK Date Change on Package Booking** A change has been made to have ZPAK postings post correctly when extending an in-house reservation.	5.1.107	FD
56539	SW	**Group Rooming List Changes** A change has been made to adjust the rates and person counts accordingly when modified.	5.1.107	FD
56717	SW	**Blind Sharing and Extra Persons Factoring** When using the Multiply option for per-person rates (i.e. Blind sharing), reduce the base rate for more people in the room, as well as increase rates from a zero base rate in extra persons factoring	5.1.107	FD
57155	SW	**Credit Card Check Before Allowing Payment** Global system option # 419, if set to Y, will now cause the folio detail screen to check whether or not a credit card was swiped before allowing a payment. If not swiped, the user will be advised and given the opportunity to swipe the card.	5.1.107	FD
57854	SW	**French Accent Letter Issue In Maestro** If the first character of the first name is a French accent letter, Maestro will no longer remove the "," and the space between the last and the first name. The change will allow the name to be listed in alphabetical order	5.1.110	FD
58882	SW	**AR Client Search from Guest Reservation** When searching for an AR client by postal code or telephone number, after exiting to the client lookup screen from the client details screen, the lookup will display the search results properly.	5.1.111	FD
53884	SW	**Add Guest Type to Reservation by Room Number** Guest Type Code was added to the Reservations by Room numbers screen. It displays at the bottom of the screen, with other information about the currently highlighted reservation.	5.1.111	FD
57540	SW	**Gift Card Payments and History Updating** A change has been mad to have gift cards not allowed to go to a negative balance if the gift card posting code had an associated tax, gift card payments updates the gift card history header and detail tables, accept other payments if the entire balance of the gift card is not used, and updating the date last used.	5.1.111	FD
55949	SW	**Daily Balance Check Report** The Daily Balance Check Report has been rewritten for accuracy.	5.1.111	FD
56025	SW	**ResWave and Group Member Sharer** Added the ability to have ResWave allow group members to indicate that they plan to share their room with another group member, specify their blind sharing attributes and have Maestro create a sharer reservation.	5.1.111	FD
56585	SW	**Colour Code Issue for Owner** A change has been made to correct the colour display for owner units.	5.1.111	FD
59624	SW	**Loyalty Transactions on Client Profile** A change has been made to Allow redemption posting to a folio owned by a non-loyalty AR account if the guest is a loyalty member	5.1.112	FD

59499	SW	**Default Credit Limits for Import of AR Clients** A change has been made to the import of AR clients. The clients will have the default credit limit set after the import.	5.1.112	FD
59506	SW	**Guest Counts and Services Report** A change has been made to list reservations with room moves once with the current room number along with the services.	5.1.112	FD
60321	SW	**Reg Card Only Prints One If It's A Package** Using Maestro forms to print registration cards, it will print one card per room but only prints one per reservation if the inventory is for a dynamic package.	5.1.113	FD
58776	SW	**Rebuilding E-Confirmation** When doing a "Rebuild All" function on the email messages screen, it will take property code into account properly. Email will only count as "sent" if the property matches on the sent email as well as the form name. This allows multiple properties to have the same form name for an email.	5.1.113	FD
59696	SW	**Building/Room Lookup is Blank** A change has been made to have the Building/Room Lookup to populate with the room numbers.	5.1.113	FD
60266	SW	**Financial Export – Linked Account Numbers** A change had been made when POS charges are posted to a perm folio; their client code has an account number associated.	5.1.113	FD
54701	INT	**Ideas Timestamp Date Wrong** A change has been made to have the interface timestamp to reflect the correct date, instead of the previous business date.	5.1.101	GB
54762	INT	**Interface Test Programs Misc. Issues** Several changes have been made to the Interface program to fix miscellaneous issues.	5.1.101	GB
54900	INT	**Status Tracker Special Characters** A change has been made to the interface to filter all special characters before sending to Status Tracker.	5.1.101	GB
54922	INT	**Active Limit on Call Accounting** A change has been made to have the active limit on Call Accounting use the active limit value, not the default of 360 minutes.	5.1.103	GB
54918	INT	**Call Accounting Parsing** A change has been made to the Call Accounting Version 3 interface to parsing the fields correctly	5.1.103	GB
55752	INT	**Changes to Status Tracker** Arrivals and departures will now be broken up into separate sections, except where they are the same.	5.1.103	GB
53511	INT	**Movie Interface Suppressing Folios** A change has been made to the movie interface to have the folio suppressed if any of the folio details within a folio are suppressed.	5.1.103	GB
55064	INT	**POS Interface Posting Code** A change has been made to the POS interface to use the correct posting code when the posting code conversion is not set up.	5.1.103	GB
53701	INT	**Avrio Guest Discounts** A change has been made to Avrio to allow the interface to apply discounts to the guest's bill	5.1.106	GB

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57262	INT	**Reservation Numbers on Room Keys** A change has been made to allow key cards to be issued with reservation numbers encoded.	5.1.107	GB
56255	INT	**POS to Post to AR accounts** A change has been made to allow postings to an AR account by the POS interface.	5.1.107	GB
57210	INT	**GDS – Code Protection** A change has been made to check in all current code prior to making major changes	5.1.107	GB
55944	INT	**Comtrol Interface Numeric Posting Codes** The VDA interface with Comtrol only supports numeric posting codes. A cross reference table will automatically populated by the Comtrol interface when a system option is set.	5.1.107	GB
59406	INT	**GDS Interface Hang-ups** A change has been made to have the GDS Interface stop hanging when reservations retrieve a file containing multiple reservations and the next retrieval attempt also brings back reservations.	5.1.111	GB
55531	INT	**Ryan Solutions Building Codes** A change has been made to pass the building code and building description associated to the reservation to the Ryan Solutions interface.	5.1.111	GB
59714	INT	**Comtrol Interface – Names** The Comtrol Interface and VDA Interface will send the guests name in the format of title, first name, last name. There is a 25 character limit. If the entire name is greater than 25, it will only send the title and last name.	5.1.112	GB
59670	INT	**Avrio Interface – Account Lookup Client Codes** A change has been made to the Avrio Interface to returns the client code only when the account is looked up.	5.1.112	GB
60221	INT	**Avrio Interface – Cash/CC Transactions** Enhance the Avrio interface so we accept a client code with cash/cc transactions. Postings will be associated with the actual AR client by posting all postings to the AR client.	5.1.113	GB
54115	SW	**Givex Interface Changes** The Micros interface has been changed to allow Account ID to have 30 digits and the interface setup screen has been changed to accept a 30 character length.	5.1.101	GB
53801	SW	**Have Single Field Lookup Default Value** If an F8 lookup is performed and has a list of codes and descriptions, and the code is already populated, the user is placed on the same value as is already populated.	5.1.101	GB
54542	SW	**Room Number Deletion** A change has been made to not allow deletion of room numbers if the room number has been used.	5.1.101	GB
54546	SW	**Remove Function to Move Room** The Move Room to a Different Type function has been removed	5.1.101	GB
57432	SW	**Micros Givex Postings** A change has been made to allow postings using 'Any Format' of a Guest ID card	5.1.107	GB

56253	SW	**Client Import to Create AR Clients** An option has been added to allow the automatic create AR clients during Client Import. An option to update accounts based on account numbers has also been added.	5.1.107	GB
56477	SW	**Global System Options – Do Not Populate** Global system option maintenance will not create options with default values for either the GDS interface or the Work Order module	5.1.107	GB
57202	SW	**G/L Export Missing the Sign On User-Defined** A change was made to allow the G/L Export to display the correct sign on user defined amounts.	5.1.107	GB
56259	SW	**Financial Export** A financial extraction processes has been created to export folio details on a daily basis to the CPI System.	5.1.109	GB
53893	SW	**Credit Card – Show if Swiped** The credit card window has been modified to add indicators to show whether the card was swiped and whether AVS data was collected.	5.1.101	GB
58388	SW	**GDS Interface – Rate Cap Yields** A change has been made to have the GDS interface recognize rate cap yields.	5.1.110	GB
58074	SW	**Client Import – Mark Client as Tax Exempt** Within the Client Import, an option has been added to mark a client as a tax exempt client.	5.1.110	GB
58075	SW	**Financial Export – Folio Text** The Financial Export will take the first line of the folio detail text and export it to the flat file. If there are more lines of detail text, they will be ignored for the purposes of the export.	5.1.110	GB
57890	SW	**Aborting Trace Messages** When aborting a trace message, a change has been made to ensure no message details are left behind, no matter how it's created.	5.1.111	GB
59607	SW	**GDS Interface – Minimum Stays** A change has been made to communicate minimum stay yields to Ihotelier to match the settings in Maestro.	5.1.112	GB
59750	SW	**GDS Interface – Yields** A change has been made to the GDS interface to apply minimum rates after yield rate adjustments have been applied.	5.1.112	GB
53620	EN	**ResWave S&C Request** A new feature was added to provide online guests with the ability to view available function rooms configured in the Maestro SC system	5.1.112	SC
53821	SW	**SCPREPOST to Build on First Entry** A change has been made to allow SCPREPOST to build on first entry when booking is created, allowing financials to appear in the booking under Event Totals and Sales and Catering reports without drilling into the event first.	5.1.101	SC
56404	SW	**GRC Function Room List** A change has been made to show data from the beginning of the function room list based on assigned priority when there are more rooms than can fit on one screen	5.1.107	SC

57326	SW	**Add Activities to Word Contract** The itinerary work file for the group was built and a set of Word sub form queries that will return all of certain type of activity for the group, order by date/time and then guest was added	5.1.110	SC
55998	EN	**Online Table Res Fix** A change has been made to have the name from the Online Table Reservation program to populate the name in Maestro.	5.1.106	TC
53876	EN	**Increase Owner Escrow Accounts** A change has been made to increase the number of escrow accounts to 3 and checks can be cut from each account.	5.1.107	TC
53408	SW	**Upload Owner Statement PDF to ResWave** A change has been made to enable owner statements created as PDF fields to be published to ResWave.	5.1.101	TC
53770	SW	**Reswave Owner Statements** A change has been made to have ResWave to publish the correct opening and closing balances, along with details associated with the period.	5.1.103	TC
53879	SW	**Detailed Description of Work Order to Owner Statements** The description on the work order is now being stored in the first line of folio detail text and this will be printed on the owner statement	5.1.103	TC
53891	EN	**Warranty Section Text** An entry screen has been added to enter Warranty information related to a particular unit. The warranty information will print on all work orders pertaining to the unit.	5.1.103	WO
53892	EN	**Mark Unit 'Do Not Work'** An entry screen has been added to enter warnings related to a particular unit. The warnings will print on all work orders pertaining to the unit.	5.1.103	WO
54573	SW	**Work Order Templates – Remove Room and Charges** A 'REMOVE' pull-down has been added to the work order template screen. This pull-down offers a quick way to remove all the charges or all the rooms from the template.	5.1.101	WO
54581	SW	**Work Order Search – Ability to Refresh** The screen which displays the work order search results (wo0251) has been enhanced. The screen now displays the date and time at which the search was made. It also has a REFRESH button which updates the search results.	5.1.101	WO
55163	SW	**Work Order Print to Include Cost** When a work order has a chargeable service/items, the total cost, excluding taxes are printable using a marker	5.1.103	WO
57108	SW	**Markers for Room Warranties** A change has been made to correct the markers when processing room warranties.	5.1.107	WO
56815	SW	**Closing Work Orders** A change has been made to have work orders close correctly	5.1.107	WO
58212	SW	**Marker for Taxes** A new marker has been created to display the total taxes payable on the charge details. This is only available when using detail services/chargeable items.	5.1.110	WO

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58334	SW	**Marker for Total Charges, Including Taxes** A new marker has been created to display the sum of charges including taxes. This is only available when using detail services/chargeable items.	5.1.110	WO